

**FIG. 1A**





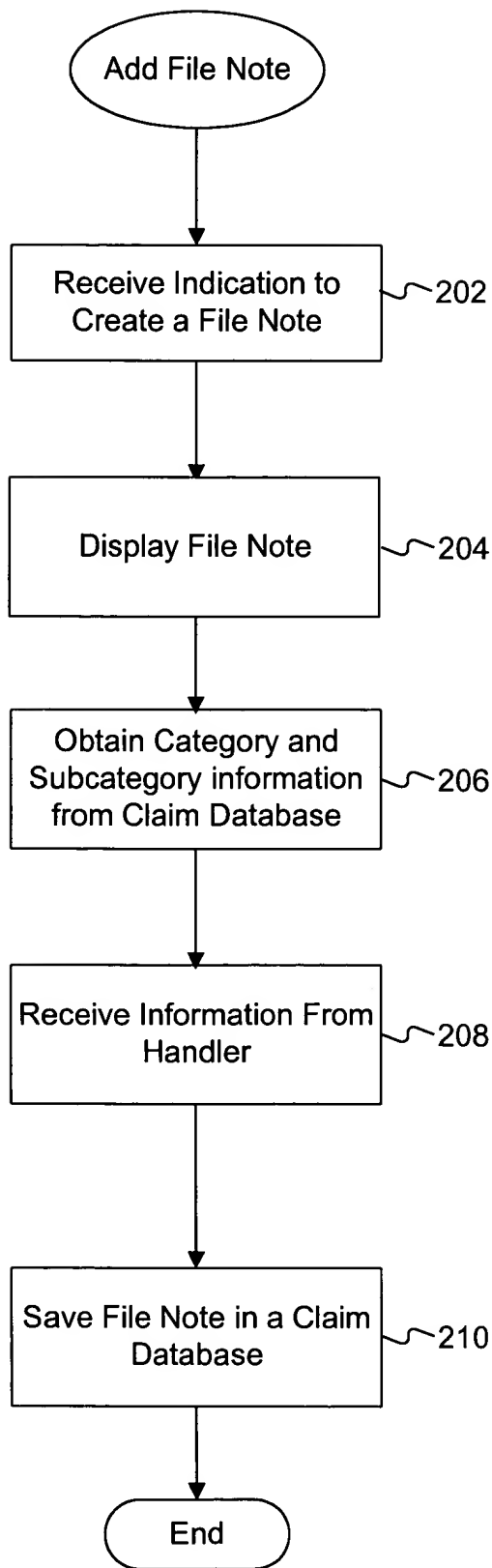
Search Criteria			
<input type="radio"/> From: <input type="text" value="1/1/"/> To: <input type="text" value="04/07/2000"/>	<input type="checkbox"/> Significant File Notes Only		
<input checked="" type="radio"/> Last <input type="text" value="25"/> history record(s)	<input type="checkbox"/> Claim Events <input type="checkbox"/> FNOL Events <input type="checkbox"/> File Notes <input type="checkbox"/> Forms and Corr		
Suffix:	Participant:	File Notes Category:	File Notes Sub Category:
011 - COLL 012 - PIPM	SMITH	Appraisal Case Estimate Closing Payment Colossus Contact	
<input type="button" value="Find Now"/> <input type="button" value="Clear Search"/>			
Search Results			
Date	History Type	Participant(s)	Description
04/07/2000 04:17	File Notes	SMITH	Received Appraisal Estimate: \$1,500
<div> <div>View Item...</div> <div>View File History...</div> </div>			
<div> <div>Category</div> <div>Sub Category</div> <div>Overview</div> </div>			
<div> <div>Received Appraisal Estimate: \$1,500</div> <div>Repair Hours: 12</div> <div>Days to Repair: 5</div> <div>Joe's Body Shop will complete the work by Wednesday of next week.</div> </div>			
<div> <div>4/7/00</div> </div>			

**FIG. 1C**

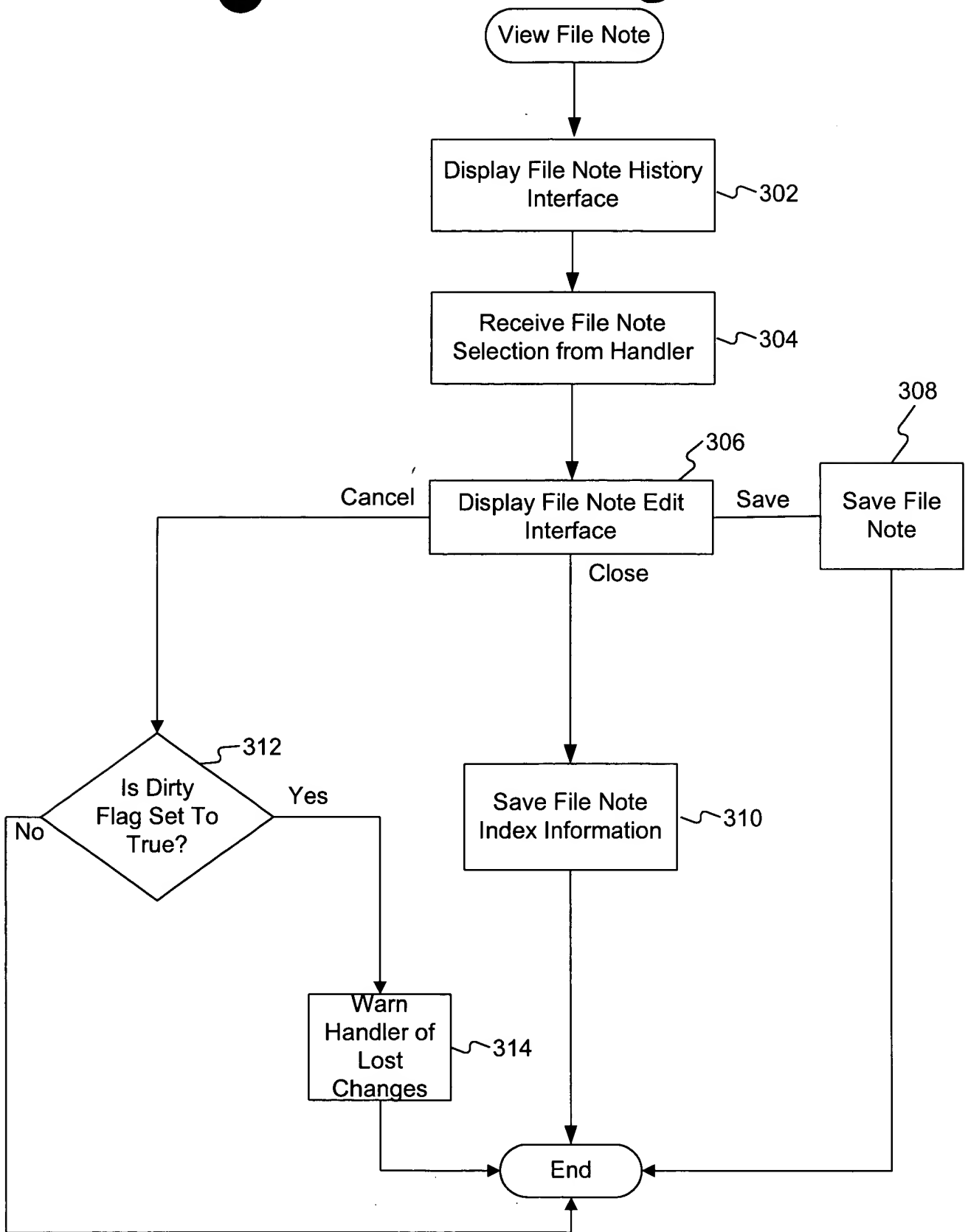
<b>File Notes:</b>		<b>Date:</b> 04/07/2000		<b>Performer:</b> JOHN	
<b>Criteria Selection</b>		<b>Participant:</b>		<b>Category:</b>	
<b>Suffix:</b>		SMITH		Appraisal	
011 - COLL 012 - PIPM		Overview		Sub Category:	
<b>Notes:</b>					
Received Appraisal Estimate: \$1,500 Repair Hours: 12 Days to Repair: 5 Joe's Body Shop will complete the work by Wednesday of next week.					
<b>Description:</b>					
Received Appraisal Estimate: \$1,500    Repair Ho					
<b>Access:</b>					
<input checked="" type="radio"/> Public <input type="radio"/> Private					
<input checked="" type="checkbox"/> Significant					
Save				Close	
Ready				Test/Production	
4/7/00				4/7/00	

**FIG. 1D**

FIG. 2 is a flowchart illustrating a process for adding a file note to a claim database. The process begins with an oval labeled "Add File Note". This leads to a rectangular process block 202 labeled "Receive Indication to Create a File Note". From block 202, the flow proceeds to another rectangular process block 204 labeled "Display File Note". Block 204 leads to a rectangular process block 206 labeled "Obtain Category and Subcategory information from Claim Database". From block 206, the flow proceeds to a rectangular process block 208 labeled "Receive Information From Handler". Block 208 leads to a final rectangular process block 210 labeled "Save File Note in a Claim Database". The process concludes with an oval labeled "End".



**Fig. 2**



**Fig. 3**

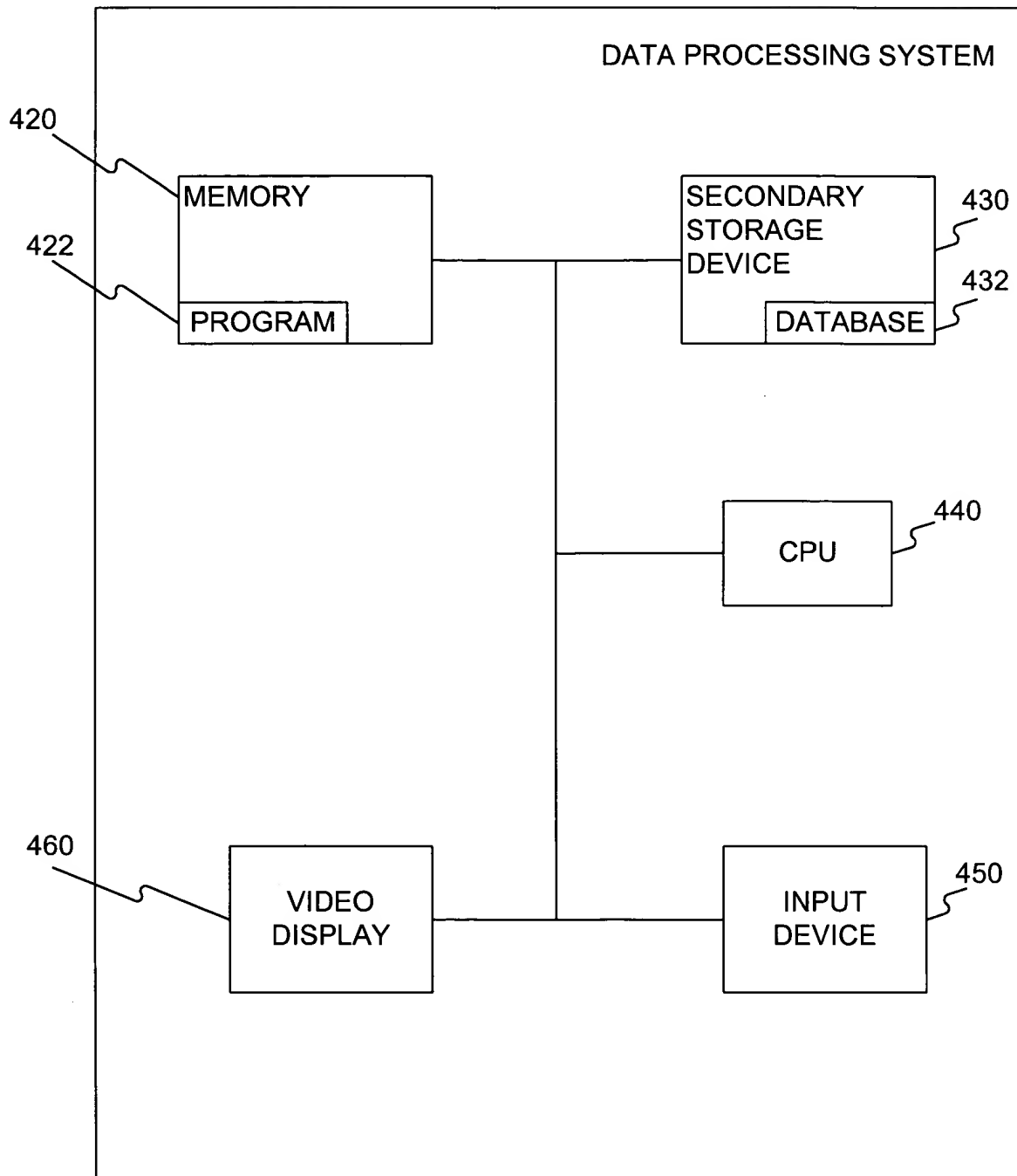


Fig. 4

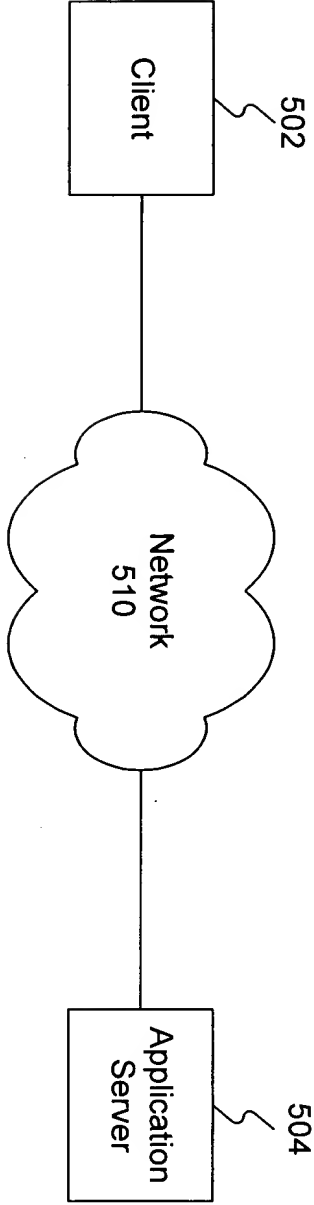


Fig. 5